

## Vision Statement -

- Anticipating customer needs, we will be the recognized leader in engineered replacement parts in specialized automotive markets.
- We will make it a pleasure to do business with Santech by providing exceptional customer service.
- We are committed to an ethical and professional work environment where individuals are empowered to make their own decisions and improvements.

## **Quality Policy** -

Santech is committed to continuous quality improvement and customer satisfaction.

This is done by open communication with our customers to ensure we understand their needs and by exceeding their expectations for overall performance.